# **Financial Results**

for the Fiscal Year Ending April 30, 2020

June 2020 ITO EN, LTD.



# INDEX



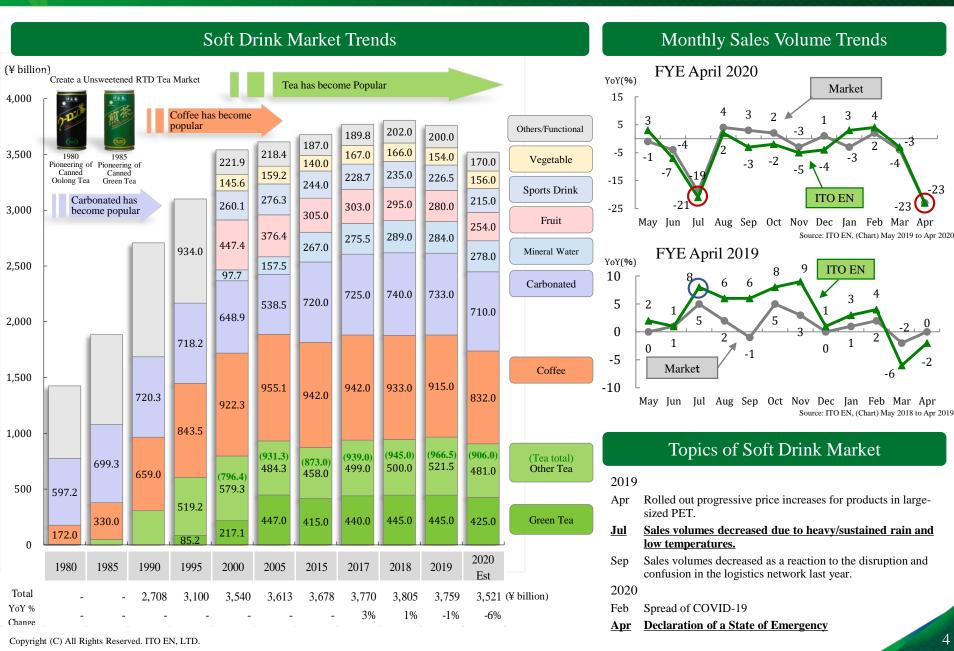
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# Soft Drink Market in Japan/ About achievements

# Soft Drink Market in Japan



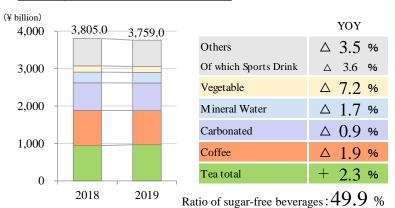


# Soft Drink Market in Japan and ITO EN

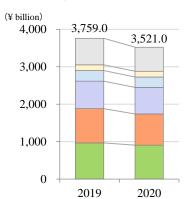


#### Soft Drink Market

#### 2019 (Jan-Dec) YoY $\triangle 1.2\%$



### 2020 (Jan-Dec) YoY $\triangle 6.3\%$ (Est)



	YOY
Others	△ 9.6 %
Of which Sports Drink	△ 5.1 %
Vegetable	+ 1.3 %
Mineral Water	△ 2.1 %
Carbonated	△ 3.1 %
Coffee	△ 9.1 %
Tea total	△ 6.3 %

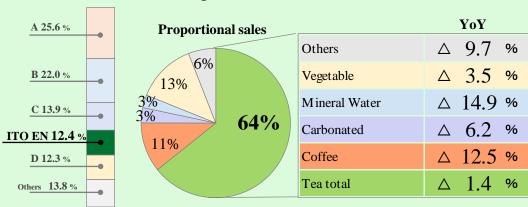




### Beverage business of ITO EN

**%2019 Quantity based** 

Shares in soft drink market FYE April 2020 (May 2019 to Apr 2020) YoY  $\triangle 4.1\%$ 



Ratio of sugar-free beverages: 74 %

(¥ million)

		FYE Apr. 30,			FYE Apr. 30,		
		2020	Sales Composition	YoY % Change	2021 Est.	Sales Composition	YoY % Change
Dr	inks	339,395	100.0%	-4.1%	337,653	100.0%	-0.5%
	Tea total	218,142	64.3%	-1.4%	218,949	64.8%	0.4%
	Japanese Tea/Healthy Tea	193,246	56.9%	-2.8%	194,645	57.6%	0.7%
	Chinese Tea	17,219	5.1%	2.6%	17,234	5.1%	0.1%
	Black Tea	7,677	2.3%	34.1%	7,070	2.1%	-7.9%
	Vegetable	43,960	13.0%	-3.5%	44,022	13.0%	0.1%
	Coffee	36,538	10.8%	-12.5%	36,399	10.8%	-0.4%
	Mineral Water	9,396	2.8%	-14.9%	8,979	2.7%	-4.4%
	Carbonated	11,175	3.3%	-6.2%	10,586	3.1%	-5.3%
	Others	20,184	5.9%	-9.7%	18,718	5.5%	-7.3%

# Results of Operations FYE April 2020



Summary of C	Operations (	(Consolidated and Non-Consolidated)
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	mil	

		FYE Apr. 30,		FYE Apr. 30,			
		2019	Sales Composition	2020	Sales Composition	YoY % Change	
	Net Sales	504,153	100.0%	483,360	100.0%	-4.1%	
ıted	Gross Profit	240,375	47.7%	232,755	48.2%	-3.2%	
	Sales Commission	84,760	16.8%	80,537	16.7%	-5.0%	
	Advertising	11,544	2.3%	11,206	2.3%	-2.9%	
	Freight	15,210	3.0%	14,651	3.0%	-3.7%	
Consolidated	Depreciation and Amortization	11,296	2.2%	10,957	2.3%	-3.0%	
CO	Selling, General and Administrative Expenses	217,555	43.2%	212,814	44.0%	-2.2%	
	Operating Income	22,819	4.5%	19,940	4.1%	-12.6%	
	Ordinary Income	23,211	4.6%	19,432	4.0%	-16.3%	
	Extraordinary Losses and Income	-724	-	-5,064	-	-	
	Net Income	14,462	2.9%	7,793	1.6%	-46.1%	

Net Sales	394,495	100.0%	377,787	100.0%	-4.2%
Gross Profit	184,965	46.9%	180,977	47.9%	-2.2%
Operating Income	15,851	4.0%	16,626	4.4%	4.9%
Ordinary Income	18,600	4.7%	18,142	4.8%	-2.5%

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Per	formances	of Su	bsidiaries -

#### (¥ million, \$ thousand)

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Upper: Net Sales		FY	E Apr. 30,	FY	E Apr. 30,		
	ottom: Operating come		2019		2020	YoY % Change	
Г	Domestic Subsidiaries		107,765		102,885	-4.5%	
L	Joniestic Subsidiaries		5,801		3,196	-44.9%	
	Tully's Coffee		34,568		32,811	-5.1%	
	Japan Co., Ltd.		3,504		1,725	-50.8%	
	Chichiyasu Company		14,409		14,251	-1.1%	
	Chichiy asu Company		269		410	52.4%	
0 0 1 11 1			38,168		36,282	-4.9%	
C	Overseas Subsidiaries		2,738		1,617	-40.9%	
			32,385		30,971	-4.4%	
	US Business		1,658		654	-60.6%	
	OS Busilless	\$	291,054	\$	285,736	-1.8%	
		\$	14,901	\$	6,034	-59.5%	
	Other Overseas		5,783		5,311	-8.2%	
	Subsidiaries		1,080		963	-10.8%	
E	imination of		-36,276		-33,595	-	
In	ternal Transactions		-1,572		-1,500	-	
	Exchange rate (US\$)		111.27		108.39		
	(						

(average during a year)

#### ■ Breakdown of Gross Profit Change (Non-Consolidated)

(¥ billion)



FYE Apr. 30, 2019 Sales Changes Changes in Product Mix, etc.

Fluctuations in Raw Material Costs, etc.

FYE Apr. 30, 2020

# Effects of COVID-19



### 

- 8.5 %

### Changes in sales composition by channel

- ODemand for stockpiling emerged at supermarkets and mass retailers. Purchases were stable.
- OVisits to convenience stores decreased primarily in urban areas.
- OPurchases from indoor vending machines at transportation facilities, tourist facilities and offices, among other places, declined.

### **Changes in product mix**

- OProduct categories, such as RTD tea, vegetable beverages changed
- ODemand for products in large PET bottles rose chiefly due to an increase in teleworking and temporary school closures

Sales resul	lts YoY change	Feb	Mar	Apr	4Q	Regulation overview
ITO EN (n	TO EN (non-consolidated)		- 4%	- 22%	- 9%	Early March Temporary school closures, teleworking Stay-at-home requests
Business type	Supermarkets	+ 11%	+ 5%	- 13%	- 1%	April 7 Declaration of a state of emergency (seven prefectures)
	Convinience Store	+ 5%	- 8%	- 23%	- 9%	April 16 Declaration of a state of emergency (Nationwide) May 14
	Vending Machine	- 7%	- 15%	- 36%	- 19%	Cancellation of the declaration of a state of emergency (39 prefectures)
By product	Green Tea	+ 13%	- 2%	- 27%	- 8%	May 21 Cancellation of the declaration of a state of emergency (three prefectures in the Kansai area) May 25
	Vegetable	+ 7%	+ 2%	+ 1%	+ 3%	Cancellation of the declaration of a state of emergency (Nationwide)

# Effects of COVID-19



### Subsidiaries Main impact on sales 4Q (Feb to Apr, 2020)

### Tully's Coffee Japan

- 34 %

OGiving the highest consideration for the safety of customers and colleagues (employees)

OClosed shops or shortened business hours at shops in areas where a state of emergency was declared.

### US Business (ITO EN (North America) INC.)

-9%

OConsumers' purchase frequency declined due to restrictions on going out.

OThere was particular demand in online shopping.

### China Business

**- 19** %

OAfter a certain period had elapsed following the suspension of operations, resumed operations to a limited extent in mid-February.

ONo significant impact on the materials of Chinese tea products

\*The fiscal year-end of the China business is Mar 31, and the above applies to Jan to Mar, 2020.

Sales res	ults YoY change	Feb	Mar	Apr
	Sales	+ 3%	- 25%	- 75%
Tully's Coffee Japan	Ratio of shops that suspended operations or shortened business hours (at the end of the month)	+ 4%	+ 25%	+ 97%
US Business (ITO EN (North America) INC.)	Sales	- 22%	+ 10%	- 16%
China Business	Sales	- 26% ※Jan	- 24% ※Feb	- 10% **Mar

# Effects of COVID-19

of stable profit distribution.



# **Current Activities and Policy for the Future**

O Prioritizing the health, safety and security of employees and customers
O Continuing the Group's business, particularly the stable supply of beverages indispensable for daily life
O Providing tea products (beverages and leaf products) and pots of coffee free of charge to health-care professionals who are working hard every day
O Securing sufficient liquidity, including cash on hand
O Will not change the level of dividends per share based on the principle

With regard to the forecast for the fiscal year ending April 30, 2021, the impact of the novel coronavirus (COVID-19) infection is expected to be particularly significant. However, it is unclear at this time when the situation will be resolved, and it is not clear when the situation will be resolved. As it is difficult to reasonably calculate the impact on the ITO EN Group's results of operations, we only forecast the full year. In light of the future impact of the novel coronavirus (COVID-19) outbreaks and other factors, we have decided to revise our earnings forecast.

# Forecasts FYE April 2020

Operating Income

Ordinary Income

16,626

18,142

4.4%

4.8%



■ Su	■ Summary of Operations (Consolidated and Non-Consolida		lidated)	<u> </u>			ubsidiaries (¥ million, \$ thousand)			
		FYE Apr. 30,	Sales	FYE Apr. 30, 2021 Est.	Sales		Upper: Net Sales Bottom: Operating	FYE Apr. 30,	FYE Apr. 30,	
		2020	Composition	2021 Est.	Composition	YoY % Change	Income	2020	2021 Est.	YoY % Change
	Net Sales	483,360	100.0%	481,000	100.0%	-0.5%	Domestic Subsidiaries	102,885	102,334	-0.5%
		,		ŕ				3,196	3,116	-2.5%
	Gross Profit	232,755	48.2%	233,300	48.5%	0.2%	Tully's Coffee	32,811	33,700	2.7%
	Sales Commission	80,537	16.7%	80,764	16.8%	0.3%	Japan Co., Ltd.	1,725	1,750	1.4%
-	Suite Commings to it	33,227	101770	33,731	10.070	0.070	Chichiy asu Company	14,251	13,548	-4.9%
	Advertising	11,206	2.3%	11,359	2.4%	1.4%		410	411	0.2%
	Endata	14651	2.00/	14.502	2.00/	0.40/	Overseas Subsidiaries	36,282	36,785	1.4%
lated	Freight	14,651	3.0%	14,592	3.0%	-0.4%		1,617	2,093	29.4%
Consolidated	Depreciation and Amortization	10,957	2.3%	10,402	2.2%	-5.1%		30,971	31,621	2.1%
Con	Selling, General and	212,814	44.0%	213,300	44.3%	0.2%	US Business	654	1,075	
	Administrative Expenses							\$ 285,736		2.5%
	Operating Income	19,940	4.1%	20,000	4.2%	0.3%		\$ 6,034		65.0%
	Ordinary Income	19,432	4.0%	19,800	4.1%	1.9%	Other Overseas Subsidiaries	5,311	5,163	
	•	19,432	4.070	19,000	7.170	1.7/0		963	1,018	5.7%
	Extraordinary Losses and Income	-5,064	-	-500	-	-	Elimination of	-33,595	-34,319	-
		7 702	1.60/	12 000	2.70/	66.00/	Internal Transactions	-1,500	-1,910	-
	Net Income	7,793	1.6%	13,000	2.7%	66.8%	Exchange rate (US\$)	108.39	108.00	
							(average during a year)			
_	Net Sales	377,787	100.0%	376,200	100.0%	-0.4%	■ Breakdown of Gross	Profit Change	(Non-Consolid	ated)
lated	1 tot Daios	311,101	100.070	370,200	100.070	0.470				(¥ billion)
solidated	Gross Profit	180,977	47.9%	181,442	48.2%	0.3%	0.7	100	+0.3	

16,700

18,600

	<b>T</b> CHOIMANCES OF SC		idiai ies	(+ million, \$ mousand,			
	pper: Net Sales	FY	Æ Apr. 30,	FYE Apr. 30,			
Bottom: Operating Income			2020	2021 Est.	YoY % Change		
D4'- C-1'4''			102,885	102,334	-0.5%		
1	Domestic Subsidiaries		3,196	3,116	-2.5%		
	Tully's Coffee		32,811	33,700	2.7%		
	Japan Co., Ltd.		1,725	1,750	1.4%		
	Chichiyasu Company		14,251	13,548	-4.9%		
			410	411	0.2%		
(	Overseas Subsidiaries		36,282	36,785	1.4%		
•			1,617	2,093	29.4%		
			30,971	31,621	2.1%		
	US Business		654	1,075	64.4%		
	O3 Busiliess	\$	285,736	\$ 292,794	2.5%		
		\$	6,034	\$ 9,956	65.0%		
	Other Overseas		5,311	5,163	-2.8%		
	Subsidiaries		963	1,018	5.7%		
Е	limination of		-33,595	-34,319			
Ir	iternal Transactions		-1,500	-1,910			
	Exchange rate (US\$)		108.39	108.00			

10

180.9	-0.7	+0.9	+0.3	181.4	
EVE Apr 20	Solos	Changes in	Eluctuations in	EVE Apr 20	

FYE Apr. 30, Changes in Fluctuations in Sales 2020 Changes Product Mix, Raw Material Costs, etc.

FYE Apr. 30, 2021Est.

4.4%

4.9%

0.4%

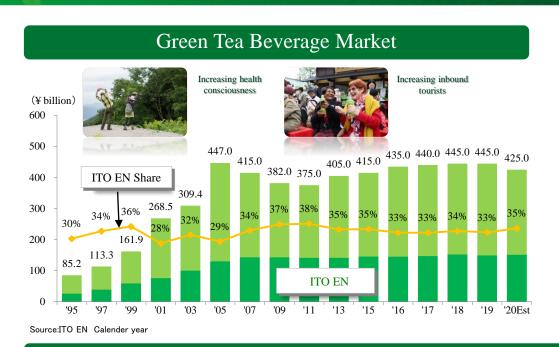
2.5%



# Marketing strategy

# Oi Ocha To become a more familiar Japanese Tea







### Tea, which has high health value, will be new daily life in 2020

# Attitude towards health has changed dramatically

→ High expectations for Tea
 Catechins, especially Catechin
 gallate











12

We will communicate the health value of tea and will contribute to each person's new daily life

# Oi Ocha Expanding Customers



### Oi Ocha Strong Green Tea as the top government-designated drink with function claims



Oi Ocha Strong Green Tea with a delicious, bitter flavor has been selling well since it was launched in the summer of 2019.

YoY comparison of sales quantity (latter half of the fiscal year)

Approximately 1.6 times

\*Nov 2019 - Apr 2020 YoY

Total number of bottles sold since the launch in 2004\*

### Exceeded 5 billion

\*Number of 525 mL PET plastic bottles May 2004 -Apr 2020 total Two types of value of Oi Ocha Strong Green Tea

- 1. Taste
  - A delicious, bitter flavor resulting from distinctive tea leaves, firing, extraction, and filtration
- 2. Health benefits

  <u>Catechin gallate</u> that contributes to a healthy life

### Lifestyle changes in the era of the 100-year lifespan. Caffeine-free green tea will launch

"I want to drink green tea to relax, but do not want to consume caffeine."

ITO EN has been proposing lifestyles since its foundation The first caffeine-free green tea under the brand *Oi Ocha* 



The caffeine-free food market expanded due to the contribution of sugar-free beverages

**27%** increase in 5 years



# *Oi Ocha* **Decaffeinated Green Tea**

A moderate tea flavor, which is inherent in tea leaves, was generated thanks to the raw material development

Launched on June 29 470ml/140 yen (excluding tax)

To become a more familiar Japanese Tea

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# Tea Leaf Products



Ways to drink tea are changing. Mugs and consumers' own bottles are used



The Japanese tea bag series is selling well due to the expansion of stay-at-home consumption.

#### 2020 Domestic Leaf Market Trends

2020/YoY	Jan	Feb	Mar	Apr
Japanese tea leaf total	+0.4%	-2.0%	+13.2%	+8.2%
Leaf	-4.4%	+2.2%	+14.7%	+13.1%
Tea bag	+2.2%	<u>+9.0%</u>	<u>+17.5%</u>	+13.9%
For cups	-3.1%	+6.8%	+18.4%	+14.2%
For pots and my bottles	+8.3%	+11.6%	+16.6%	+13.6%
Instant	+4.8%	-8.7%	+13.2%	+3.2%

Japanese tea bags market February-April 2020 total

+ 13%

Source ITOEN/Average purchase amount per 100 people

#IeTimeOEN Ie Time support project



Limited time period from May to June 2020

### ITO EN Japanese tea bag total

4th quarter (February-April 2020 total ) YoY sales amount

> + 16% (Share 42%)

Source ITOEN/Average purchase amount per 100 people





keyword Easy / Delicious

Ratio of easy and convenient products in the green tea leaves market

 $25\% \text{ in } 2009 \rightarrow 43\% \text{ in } 2019$ 

Source: ITO EN: Jan-Dec total

Foods with Function Claims

### Oi Ocha Instant Strong Green Tea with Matcha



The health benefits of *Oi Ocha*. Strong Green Tea can be enjoyed with a wide range of consuming ways such as using mugs and consumers' own bottles.

Release date: April 6 Volume: 40g Price: 600yen Component related to the function: catechin gallate

# Barley Tea & Jasmine Tea



### **RTD Barley Tea Market**

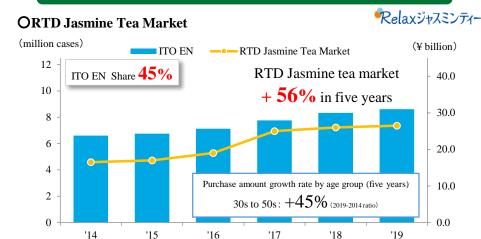
#### **ORTD Barley Tea Market** (million cases) (¥ billion) Healthy Mineral Barley Tea --- RTD Barley Tea Market 50 Personal consumption increased in 2018, ITO EN Share 45% 160.0 when temperatures were historically high 40 Sales of 2-liter bottles of tea increased 120.0 for consumption in everyday life in 2011 30 80.0 20 Purchase amount growth rate by age group (three years) 40.0 10 30s to 40s: +17% (2019-2017 ratio) 0.0 11 '13 '15 '16 '17 '18 '19

The basic value of healthy mineral barley tea

All year round (Hydration and the supply of minerals)



### **RTD Jasmine Tea Market**



The basic value of jasmine tea

A floral fragrance that makes people feel secure (Relaxed time)



40 million cases

Proposing situations where jasmine tea is consumed and **drinking jasmine tea becomes a habit** 

**Annual sales volume:** 

Source: ITO EN, Market: Calendar year ITO EN: May to Apr

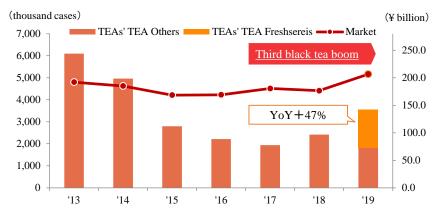
# Black tea & Vegetable Juice



### RTD Black Tea Market

# TEAS TEA

#### O Sales status of TEAs' TEA series



Source: ITOEN Market: Calendar year ITOEN: May to Apr

The basic value of TEAs' TEA "Fresh" series

Using raw materials as they are, without additives

※ No flavoring agents, souring agents, or sweeteners are used.





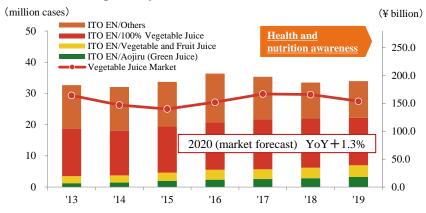
The factor that consumers appreciate is the flavor of **fresh** orange

New "fresh" product for fall/winter

Fresh Orange Tea + A seasonal, fresh product Creating a brand of low-sugar tea beverages befitting ITO EN

### Vegetable Juice Market

#### OSales status of vegetable juice series



Source: ITOEN Market: Calendar year ITOEN: May to Apr

The basic value of the vegetable juice series

### **Nutrients from nature**







The total growth rate of the three brands on the left in the fourth quarter

+ 5.5%

XYoY growth from February to April 2020 (based on quantity)

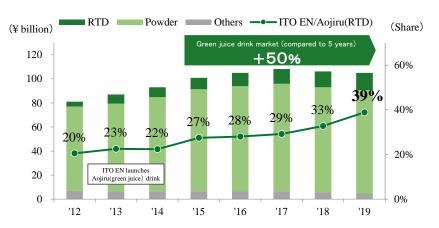
Emphasizing the value, primarily the nutritional value, and enhancing communication
Increasing the recognition of tasty vegetable juice with nutrients

# Green Juice (Aojiru)

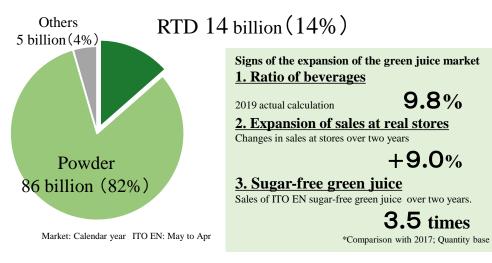


### Aojiru Market (RTD, Powder, Others)

#### OSales status of green juice series



## 2019 Aojiru market 105 billion yen



# Growing young barley leaves in fields (contract farming)



Young barley leaves, which are used to make green juice, are grown in the off-season for tea farmers for efficient farming.

# The basic value of the "Mainichi-ippai-no (a bottle a day) Aojiru J" series Low calories, low carbohydrate, and a delicious taste







**YoY** + **16%** 

\*Quantity bas

ITO EN's green juice can be drunk in big gulps. ITO EN will strive to increase its recognition.

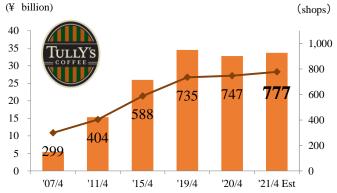
# TULLY'S COFFEE



#### Tully's Coffee Japan Co., Ltd. Business Overview

Merchandise Policy: Attracting Female Customers and Responding to "Café at Home"

OOpening shops at good locations. To 777 stores (by the end of April 2021) OResponding to needs for cafés as places for work and relax



Changes in sales and number of stores

Enhancing the product lineup to increase female customers Proposing ways to enjoy special coffee at home



**OTully's special coffee** 

Developing convenient products that customers who have just started to enjoy a café at home can also enjoy

Launched on June 26 "Elephant Ruby Laos"



**OLaunching a Nata De Coco series** Launched on April 13 "Red belly nata de coco"

Launched on May 20 "Mango tango nata de coco" "Okinawa Shikuwasa nata de coco"



#### Human Resources Policy: Creation of a Chief Barista System

Employees who are responsible for cultivating Tully's baristas and raising awareness of coffee in and outside of the company



Colleagues who have won first place in the nationwide barista contest or have participated in the nationwide barista contest three times or more



### ITO EN "TULLY'S COFFEE Brand"

Coffee beverages that achieve shop-level quality



**Bottle-Can Black Coffee** Repeat rate #.1 · Share #.1



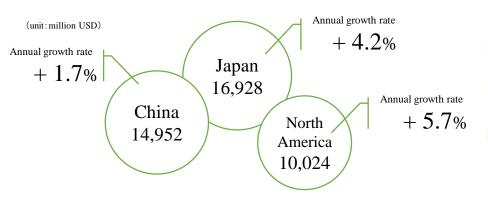
Launched on Jul 6 "TULLY'S COFFEE ESPRESSO with MILK

# Overseas Business Strategy



#### Sizes and Growth of Tea Beverages Markets Globally in 2022

The Chinese market is almost as large as the Japanese market, the largest market in the world. The North American market is expected to continue to grow.



\*ITO EN's forecast for the sizes of tea beverages markets globally from 2018 to 2022

### Local production for local consumption overseas Started production of tea bag products made in Australia



A new tea bag factory

Production capacity: 6.12 million TB/year



Made in Australia from at least 95% Australian ingredients

AMAG Logo, which shows the reliability of products made in Australia, is printed on the package \*AMAG: Australian Made, Australian Grown

#### "Oi Ocha" Selling worldwide

Continued growth centered on the US and China



### ONorth America area

\*Fiscal year/Sales volume



YoY sales volume

**Annual total** Third quarter total

+27% + 15%

From now on

- •Reviewing the product mix
- Focusing on American supermarkets selling natural products

### OChina area



YoY sales volume

Third quarter total

+ 10%

**Annual total** 

+2%

#### From now on

•Strategically expanding covered areas and accelerating market development



# Management strategy

# Corporate sustainability



#### **STILL NOW**

At ITO EN, we always ask, "What are customers still dissatisfied with now?" The slogan is "STILL NOW." This is the key question we ask to achieve our "customer first" principle.

### **Product Planning / Development**

#### **O**Addressing the plastic waste issue

- Will use recycled PET plastic for all *Oi Ocha* PET plastic bottles by 2030.
- ITO EN launches Biodegradable Tea Bag Filter Environmentally Friendly Tea Bag







#### **ODeveloping products utilizing used tea leaves**

Joint development of a pillow leveraging the deodorizing and antibacterial effects of green tea "GREEN TEA PILLOW-S of ITO EN and FRANCE BED"



\*For the details of the tea-producing region development project, refer to the Appendix. Copyright (C) All Rights Reserved. ITO EN, LTD.

#### **Procurement**

#### OFurther developing the tea-producing region development project

• Plans to achieve the medium- to long-term goal, 2,000 ha of teaproducing regions by Apr 2021

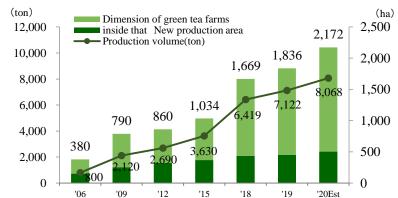


#### **Point**

- **Approximately 35% of tea leaves** consumed by ITO EN are from the tea-producing region development project.
- The target is 100% GAP certification.

\*\*GAP(Good Agricultural Practice): Agricultural production process management

#### Transition of Dimension of green tea farm



The mid-long term target, 2,000 ha, is expected to be achieved this fiscal year.

source:ITO EN Period May-April \*Including contract cultivation farms

\*For the details of the tea-producing region development project, refer to the Appendix

# Corporate sustainability



### **Production/Logistics**

# **OFabless system where manufacture is outsourced to outside** beverage factories

- Manufacture is outsourced to approximately 50 beverage factories nationwide
- The national land is divided into five regions for manufacture and distribution





#### OUsing the NS System\*and environmentally conscious bottles

Achieving high quality and reducing the consumption of water and energy





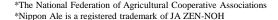
XITO EN's unique aseptic filling process, where no germicides are used in the process of sterilizing

### Sales/Distribution

# ORevitalizing Japan by increasing the consumption of domestic products

• In collaboration with ZEN-NOH\*, which links producers and consumers we sell products that show the value of domestic agricultural products.







#### OSolving social issues leveraging route sales

- Installing hygienic vending machines
  - <Attaching antibacterial sheets containing used tea leaves to vending machines>



Example: a push button

Example: the delivery chute



### Formulation of ITO EN Group's Human Rights Policy

In March 2020, we formulated ITO EN Group's Human Rights Policy in line with the United Nations' Guiding Principles on Business and Human Rights. We will respect human rights and will contribute to achieving a sustainable society.

# Towards a "Global Tea Company



ITO EN is working to become a corporate group that supports and enriches the lives of all its customers around the world, by contributing to their health





Sales of sugar-free beverages account for 74% of sales of all beverages



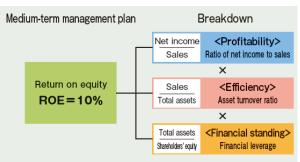


### Corporate sustainability

- Enhancement of Governance
- Further effort of CSR Issues and Correspondence to ESG
  - Developing tea farming
- Establishment of a high value-adding model
  - Emphasizing the value of tea

### Strengthening ROE Management

- Improvement of Profitability and Capital Efficiency
- Growth in EPS
- Stable return to Stockholders



- •Cost cutting through the Tea-Producing Region Development Project and contact cultivation with farmers
- Efficient management of fixed expenses through emphasis on community-based sales system of route sales
- ·High asset turnover based on fabless method production
- Simultaneous pursuit of maintaining a sound financial standing and stable dividend



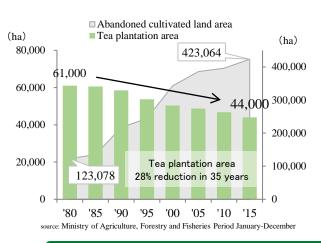
# Appendix

### Appendix: Tea-Producing Region Development Project



### Current State of Domestic Agriculture and Production of Tea

#### Areas of Abandoned Farmland and Tea Fields

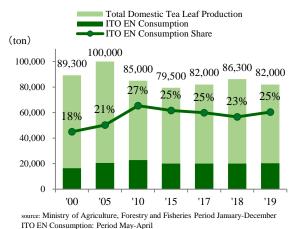




#### Abandoned farmland is increasing year after year

- ·The reasons are the aging of agricultural workers and succession issues
- · Abandoned farmland is harming wildlife and is increasing risk during a disaster.

### **Total Volume of Domestic Green Tea Leaves Production and ITO EN Consumption**





#### Production of tea is falling year after year

- ·The reasons are aging agricultural workers and management uncertainty due to market volatility ·Concern over declining yields and
- quality due to the aging of fields

### ITO EN's unique model of sustainable agriculture: Tea-Producing Region Development Project

#### **Business policy of Tea-Producing Region Development Project**

- O Improvement of quality and cost cutting
- O Stable management of the tea business and stable supply of raw materials
- O Promotion of management of tea fields that coexist with the environment







Photo: Creating a 50 ha tea field in the Kitsuki region of Oita Prefecture

#### Value provided to farmers

- Stable and sustainable farming
- creation of jobs
- •Reduction in production cost, the shortening of work hours

#### Value provided to society

- Elimination of abandoned farmland (local revitalization)
- Traceability

#### To help develop tea farming, we will start a new teaproducing region project soon in Shizuoka Prefecture.



Shizuoka Prefecture has become a new tea-growing area, and new tea-producing region projects are being executed in eight areas in six prefectures.

# Appendix: Used Tea Leaves Recycling System

100,000



Ouantity of used tea leaves

### ~ Making tea more familiar ~

drinking tea to familiar daily products.



Output of used tea leaves

#### Product containing used barley tea dregs (From Sep 2019)



#### Coffee-rated recycled products (From July 2012)



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# Appendix: Topics & Related materials



## Rolling out directly operated stores that communicate the appeal of tea

matcha LOVE, an American-born matcha brand, first matcha LOVE in Japan



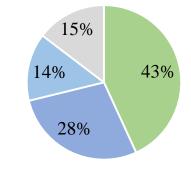




Grand opening at "Shibuya Hikarie ShinQs" on June 5, 2020

Increasing the ratio of cashless payment at vending machines

### Sales composition by Channels (Non-Consolidated)

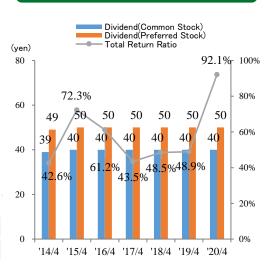


FYE April 2020 Sales composition by Channels

			YoY
Supermarket	+1.5pt	VendingMachine	-0.5pt
ConvinienceStore	-0.3pt	Others	-0.8pt

Period: May to April Price base

#### DPS and total return ratio

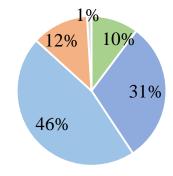


#### Sales composition by Packaging (Non-Consolidated)



Y<sub>0</sub>Y + **5.4** %

Vending machines that support different types of cashless payment will become even more convenient



		EXE 4	EVE 4 21 2020				
		FYE April 2019	FYE April 2020	Rate of change	Composition ratio YoY		
S	Sales Volume	244,928	231,881	-5.3%	-		
	Cans	26,383	23,699	-10.2%	-0.6pt		
	PET(large)	77,559	70,663	-8.9%	-1.2pt		
	PET(small)	108,792	106,754	-1.9%	+1.6pt		
	Carton	29,952	28,517	-4.8%	+0.1pt		
	Others	2,240	2,245	0.2%	+0.1pt		

FYE April 2020 Sales composition by Packaging

Unit: thousand cases / May to April

# Appendix: Related materials



ITO EN (non-consolidated) Results by Category

(¥ million)

		FYE Apr. 30,			FYE Apr. 30,		FYE Apr. 30,			
		2019	Sales Composition	YoY % Change	2020	Sales Composition	YoY % Change	2021 Est.	Sales Composition	YoY % Change
Net Sales		394,495	100.0%	2.9%	377,787	100.0%	-4.2%	376,200	100.0%	-0.4%
Tea Leaves		36,969	9.4%	3.6%	35,269	9.3%	-4.6%	35,621	9.5%	1.0%
Drinks		353,921	89.7%	2.9%	339,395	89.9%	-4.1%	337,653	89.7%	-0.5%
Japanese Tea/l	Healthy Tea	198,815	50.3%	6.6%	193,246	51.2%	-2.8%	194,645	51.6%	0.7%
Chinese Tea		16,782	4.3%	-3.7%	17,219	4.6%	2.6%	17,234	4.6%	0.1%
Vegetable Fruit Coffee  Black Tea		45,531	11.5%	-3.4%	43,960	11.6%	-3.5%	44,022	11.7%	0.1%
Fruit		10,451	2.6%	-11.9%	8,855	2.3%	-15.3%	7,927	2.1%	-10.5%
Coffee		41,758	10.6%	-2.3%	36,538	9.7%	-12.5%	36,399	9.7%	-0.4%
Black Tea		5,723	1.5%	12.6%	7,677	2.0%	34.1%	7,070	1.9%	-7.9%
Functional		7,863	2.0%	15.3%	7,763	2.1%	-1.3%	7,239	1.9%	-6.7%
Mineral Wate	r	11,040	2.8%	5.5%	9,396	2.5%	-14.9%	8,979	2.4%	-4.4%
Carbonated		11,911	3.0%	-0.2%	11,175	3.0%	-6.2%	10,586	2.8%	-5.3%
Others		4,041	1.1%	7.3%	3,562	0.9%	-11.9%	3,552	1.0%	-0.3%
Others		3,605	0.9%	-1.5%	3,122	0.8%	-13.4%	2,925	0.8%	-6.3%

# Appendix: Related materials

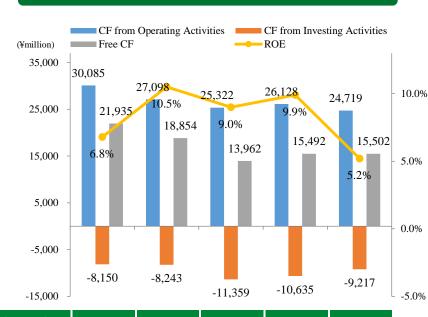


# Consolidated Balance Sheet (as of April 30, 2019 and 2020)

(¥million)

	2019	2020	Change
Current assets	177,449	173,966	-3,483
Cash and deposits	63,738	64,813	1,075
Accounts receivable-trade and inventories	100,170	94,891	-5,279
Property, plant and equipmen	84,186	82,986	-1,200
Land	22,335	22,046	-289
Leased assets	19,389	15,527	-3,862
Other	42,462	45,413	2,951
Intangible fixed assets	18,956	11,570	-7,386
Goodwill	14,729	7,875	-6,854
Investments and other assets	23,389	22,128	-1,261
Total assets	303,981	290,651	-13,330
Current liabilities	76,473	71,072	-5,401
Accounts payable	30,181	26,447	-3,734
Short-term loans payable	2,020	6,820	4,800
Lease obligations	5,051	3,979	-1,072
Income taxes payable	4,660	3,220	-1,440
Non-current liabilities	76,585	69,884	-6,701
Corporate bonds	10,000	10,000	0
Long-term loans payable	44,522	38,922	-5,600
Lease obligations	7,450	5,956	-1,494
Total liabilities	153,058	140,956	-12,102
Net assets	150,923	149,695	-1,228

#### Consolidated Cash Flows



(¥ million)	'16/4	'17/4	'18/4	'19/4	'20/4
Capital Investments	8,603	8,135	11,062	10,006	9,990
DepreciationAmortization	5,203	5,418	6,180	6,735	7,022
Leased Assets Depr.	10,872	7,052	7,042	6,675	6,081
Lease obligations(Repayment)	-11,236	-10,361	-8,616	-6,514	-4,679

Rating	A+
Bond shelf registration(straight bonds)	¥40 billion

E'44'-	4/2019	49.2%
Equity ratio	4/2020	51.0%





The purpose of the materials you have received is to provide the means for a more thorough understanding of ITO EN and should not necessarily be regarded as a recommendation to invest. Furthermore, the data in these materials is based on what we believe is the most accurate information. However, please understand that even without advance notice, both past data and future forecasts may be revised.